

SYSPRO BPO, Inc. offers high-quality and cost-efficient process solutions in different industries. Formerly known as Royal Global Services Inc., SYSPRO BPO, Inc. is managed by a team of BPO experts with over 20 years of industry experience, bringing integrated business process services.

Since opening in 2010, we have allowed you to focus on your core business while we take care of your logistics and back-office requirements, whether these are voice or non-voice activities.

We pride ourselves on being an efficient and effective partner for clients worldwide who aim to improve their processes, overcome challenges, and meet expected target results.

We provide comprehensive services for all your back-office logistic needs, as well as non-logistic and call center requirements.

Our services are available 24/7 and we use various effective communication channels such as phone, email, chat, web and other digital means.

Experience the benefits of outsourcing and save up to 85% on salaries and 70% on office rentals while improving labor-management efficiency.



SYSPRO BPO, Inc. is ISO 9001:2015 certified and holds an IQNET-recognized certificate, demonstrating our commitment to quality and operational excellence.



INQUIRE NOW!



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**YOUR
TRUSTED
BPO PARTNER**





SYSPRO

SERVICES

VOICE & NON-VOICE



SUPPLY CHAIN & LOGISTICS

Optimize logistics with end-to-end support—from inventory and vendor management to cargo bookings, coordination, and documentation.



CUSTOMER SERVICE

Enhance customer engagement with round-the-clock inbound and outbound service options, such as helpdesk & appointment support, telemarketing, after-sales, and more.



HR SERVICES

Simplify your HR operations with expert help in applicant screening, candidate assessment, onboarding, payroll dispute assistance, and background checks.



FINANCE AND ACCOUNTING

Ensure financial accuracy and compliance with bookkeeping, accounts payable/receivable, financial analysis, and payroll services.



HEALTHCARE SERVICES

Achieve compliance and accuracy with medical billing, claims processing, and appointment reminders.



LEGAL SUPPORT SERVICES

Ensure compliance and accuracy in legal operations with paralegal support, legal research, and contract management.



CONSTRUCTION

Streamline projects with efficient vendor management, cost estimation, contract administration, and project scheduling for smooth execution.



CONTENT & DIGITAL MARKETING

Boost your business success with digital marketing and search engine optimization services.



I.T. AND SOFTWARE

Leverage technology for business success with software development, website maintenance, IT help desk support, and system training.



RESEARCH ANALYTICS

Gain insights and enhance efficiency with market research, profiling, and data collection.



OTHER BACK-OFFICE SERVICES

Boost efficiency with expert support in database management, digital archiving, event coordination, and customer profiling.